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| **1. Position Details** |
| **Position Title:**  | **Senior TX Transmission Operator/Engineer** | ***Position Code:***  |   |
| **Position Type:**  | [ ]  *Editorial* [ ]  *Support* [ ]  *Executive Management* | ***Position Grade:***  |  |
| **Base Location:**  |  | **Group:** |  |
| **Division:**  | MENA Division |
| **Channel / Directorate:**  | Technical Operations Directorate |
| **Department:** | Media Operation Department |
| **Section:**  | Transmission Section |

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| **2. Relationships** |
| **Report to :** (Supervisor’s Position) | Head of Transmission |
| **Supervise :** (Subordinates’ Positions) |  |
| **Internal contacts:** | Operations, Programs, Scheduling, Editorial, Engineering |
| **External contacts:** |  |

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| **3. Position Purpose Summary:** |
| The Senior Transmission Operator(s) are individually responsible for the control of the final program output of beIN Sport. It is from transmission that live news produced by galleries in all broadcast centres, all interstitial material, commercial content and programmes (produced both locally and acquired) on server and/or tape are broadcast. It is the final point of the broadcast chain prior to distribution, so those in transmission have ultimate control and responsibility of the channel output.Senior Transmission Operator are also responsible for reviewing all programmes and commercial content prior to broadcast (QC – quality control) and must ensure it meets with technical broadcast standards as well as rules and regulations set down by any regulatory authorities under which beIN Sport are legally required with which to comply.Senior Transmission Operator may also at time be required to come off shift to work on projects or act up for the Supervisor of the department. They will also be required to train new staff members and aid in the implementation, testing and commissioning of new hardware and software. |

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| **4. Key Responsibilities and Accountabilities:** |
| * To carry out transmission functions for services originating from beIN Sport’s playout facilities (Doha) in an accurate and effective manner. Transmission functions include operation of playout systems, ingesting, schedule verification, service monitoring and detection and resolution of service incidents.
* To provide consistently high standards of proactive monitoring to ensure services are broadcast according to schedule and that problems or potential issues are detected and resolved in a timely and accurate manner.
* Quality control of all programme and commercial content. Ensure that Ofcom regulations are adhered to and report any issues that require resolution prior to transmission
* To resolve incidents and ensure the impact on transmission output is minimized, and that faults are escalated and reported appropriately
* To ensure adequate follow up of all incidents during the shift in order to prevent repetition of faults and improve response
* To ensure handover to the next shift or handover from the previous shift is sufficiently carried out.
* To coordinate system changes and ensure that change implementers (engineering) are aware of the transmission status at all times during the change. To keep abreast of any change in circumstances and respond accordingly.
* To communicate incidents accurately and appropriately to beIN Sport management
* To ensure that output adheres to strict guidelines set down by regulatory authorities.
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| **5. Other Responsibilities** |
| • To support the Manager and/or Head of department with the testing and implementation of new hardware and software within transmission and to provide feedback (both verbal and written documentation) to engineering staff to assist with integration.• To travel to the disaster recovery site in the UK should the need arise• Perform other duties relevant to the job as requested. |

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| **6. Job Requirements and Qualifications** |
| **Education:**  | Minimum Bachelor Degree in Electronics Communication Engineer or any related discipline. |
| **Experience:**  | Minimum 4-5 years’ experience as a Transmission Controller, including experience with a major international broadcast facility, and working within a live news and/or sports environment. |
| **Skills:**  | • A strong technical understanding of broadcast operations within a transmission environment• Fluent English speaker and able to communicate effectively both verbally and written• Able to deal with competing demands and remain calm under pressure• An ability to produce and present concise reports.• An ability to lead by example.• Recognise early signs of difficulty and act accordingly to resolve them• Aptitude required to train new staff |
| **Knowledge** | • Broadcast automation• Master control switchers• Waveform monitors• Quality control technical guidelines• OFCOM broadcast regulations• VTR’s• Broadcast graphics systems• Production management systems |
| **Abilities:**  | • Interpersonal skills• Ability to work both independently as well as part of a team• Must be able to multi-task• Highly organized• Must be able to manage ones time • Ability to recognize and resolve problem early• Able to deal with competing demands and remain calm under pressure• Willing to work long hours when required |
| **Core** **Competencies:** | 1- beIN Sports ethics and code of conduct.2- beIN Sports spirit.3- Diversity.4- Integrity. |
| **Work Environment:**  | Office Work |
| **Job Demands:**  | Physical characteristics: |  |
| Other characteristics: |  |

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| **7. Performance Measures** |
| • Demonstrates continued ability to meet deadlines• Demonstrates effective communication• Strives for best quality• Demonstrates ability to minimise errors and maintain attention to detail even during stressful situations |

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| **8. Tools and Equipment** |
| • PC• beIN Sport’s Intranet• Internet• Spreadsheets• Word Processing• Production asset management systems• Broadcast automation• Master control switchers• Graphics devices• Logo generators• VTR’s• Waveform monitors/rasterizers |