

1. Position Details			
Position Title:	Pay - TV Specialist		Position Code:
Position Type:	<input type="checkbox"/> Editorial	<input type="checkbox"/> Support	<input type="checkbox"/> Executive Management
Base Location:		Group:	
Division:	MENA Division		
Channel / Directorate:	Technical Operations Directorate		
Department:	Encryption Department		
Section:	STB & Pay-TV Support Section		

2. Relationships	
Report to : (Supervisor's Position)	Head of STB & Pay TV Support
Supervise : (Subordinates' Positions)	N/A
Internal contacts:	Technical Support, IT, Engineering
External contacts:	Related technology vendors

3. Position Purpose Summary:
The Pay - Tv Specialist is responsible for all related beIN Sport CRM including but not limited to the following such as analysis, design, development, testing and deployment.

4. Key Responsibilities and Accountabilities:
<ul style="list-style-type: none"> • Analysis of beIN Sport CRM existing and new requirements. • Design the solution framework and business process related. • Develop and maintain existing of new related databases schemas. • Develop any necessary services to integrate with beIN Sport headends. • Lead/mentor developers and share knowledge through knowledge-sharing presentations. • Participate in a small, experienced, energetic team on a rapid, agile development schedule. • All other responsibilities as assigned • Document and report application specifics • Customize applications • Debug web applications • Evaluate system performance • Follow standard and guidelines • Deliver quality work • Work with teams and managers • Preserve SQL databases and servers • Design complex applications • Execute bug and performance tests • Implement and automate responses to end-users providing status updates and informational notes • Document resolutions for future reference. • Participate in writing technical documents, manuals and guidelines for STBs and MW support for call center usage and/or Customers. • Participate in Writing Tender technical specifications and requirements. • Participate in evaluating tenders technically until contracts awarding.

5. Other Responsibilities

- Attend related subject domain (seminars, workshops, demos and conferences)
- Perform other duties relevant to the job as requested

6. Job Requirements and Qualifications

Education:	Minimum Bachelor Degree in IT, ECE, Computer Science or any related discipline.	
Experience:	Minimum 2 years' professional experience in Media Broadcast industry or in any related work.	
Skills:	<ul style="list-style-type: none"> • IT Technical Support Skills. • Different Database Administration Skills. • Different OS Administration Skills. • STBs technology adaptation. • MW Technology adaptation. • Multitasking Skills. • English Language Skills. • Technical Writing Skills. • Team management Skills. • Follow up Skills. 	
Knowledge	<ul style="list-style-type: none"> • Knowledge of IT systems and technologies. • Knowledge of related IT and Broadcast security systems. • Knowledge of Enterprise software deployments. • Familiar with different STBs and MW configurations. 	
Abilities:	<ul style="list-style-type: none"> • Able to work under pressure • Able to manage team of support engineers. • Able to deliver assigned tasks while maintaining high-level quality. • Able to meet tough projects or assignments deadlines. 	
Core Competencies:	1- beIN Sports ethics and code of conduct. 2- beIN Sports spirit. 3- Diversity. 4- Integrity.	
Work Environment:	Office Work	
Job Demands:	Physical characteristics:	
	Other characteristics:	

7. Performance Measures

- Development efficiency.
- Develop equipments in a timely manner.
- Fixing Systems bugs in a timely manner.
- Innovations and adopting new technologies.
- Time / Team management.

8. Tools and Equipment

- Software development methodology
- Systems Analysis tools.
- OS different management SW and tools
- Network Analysis tools.
- Testing tools and techniques.
- Database tools and techniques.